

# LADWP HOLIDAY LIGHT FESTIVAL

November 25-December 30, 2008  
 Open Everyday from 5 – 10 p.m.  
 Walking Only: Nov. 25 – Dec. 7

It just wouldn't feel like the holidays without the Los Angeles Department of Water and Power's Holiday Light Festival at Griffith Park. You and your family can enjoy this annual tradition that has been delighting visitors for 12 years by driving through in your car or by walking the route. The festival has "gone green" and is more energy efficient than ever with all displays now lit with LED lights.

## Enjoy Vehicle-Free Nights

Explore the festival as a "walking only" activity from November 25 through December 7. Special treats will be provided from December 5-7. Parking is available at the LA Zoo and limited parking is available on the south side of the festival.

Visit [www.ladwp.com](http://www.ladwp.com) or [www.dwplightfestival.com](http://www.dwplightfestival.com) for details on driving and walking schedules. Be sure to wear comfortable shoes and dress warmly.

## 2008 POWER CONTENT LABEL Fourth Quarter

ENERGY RESOURCES	LADWP Power* (projected)	LADWP Green Power** (projected)	2007 CA POWER Mix*** (for comparison)
<b>Eligible Renewable****</b>	<b>8%</b>	<b>100%</b>	<b>10%</b>
-Biomass & waste	1%	-	<1%
-Geothermal	<1%	-	2%
-Small hydroelectric	5%	25%	6%
-Solar	<1%	-	<1%
-Wind	2%	75%	2%
<b>Coal</b>	<b>44%</b>	<b>-</b>	<b>32%</b>
<b>Large Hydroelectric</b>	<b>7%</b>	<b>-</b>	<b>24%</b>
<b>Natural Gas</b>	<b>32%</b>	<b>-</b>	<b>31%</b>
<b>Nuclear</b>	<b>9%</b>	<b>-</b>	<b>3%</b>
<b>Other</b>	<b>0%</b>	<b>-</b>	<b>0%</b>
<b>TOTAL</b>	<b>100%</b>		<b>100%</b>

\* 100% of **LADWP Power** is specifically purchased from individual suppliers.

\*\* 100% of **LADWP Green Power** is specifically purchased from individual suppliers.

\*\*\* Percentages are estimated annually by the California Energy Commission based on the electricity sold to California consumers during the previous year.

\*\*\*\* In accordance with Los Angeles City Council's action on 10-5-04 for File No. 03-2688 (RPS).

For specific information about this electricity product, contact LADWP at 1-800-DIAL-DWP. For general information about the Power Content Label, contact the California Energy Commission at 1-800-555-7794 or [www.energy.ca.gov/consumer](http://www.energy.ca.gov/consumer).

**1-800-DIAL DWP**

Los Angeles Department of Water & Power

October - November 2008

# CONNECTIONS



## FREE ELECTRONIC BILL PAY NOW AVAILABLE

Enroll Now and Receive a \$5 Credit on Your LADWP Bill

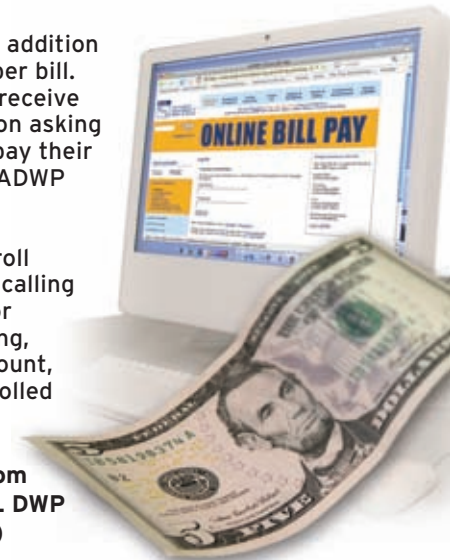
The LADWP offers customers the convenient option of paying their utility bill electronically by using an online, secure bill pay system. Customers who enroll online or by phone for the Auto Debit or Pay By Phone/Pay By Internet options will be rewarded with a \$5 credit on their LADWP bill.

Paying bills on-line is easy and safe, reduces your consumption of paper, saves you the cost of a postage stamp, and is good for the environment. Customers can also sign up for email notifications—a service that allows LADWP customers to receive

their bills online in addition to their mailed paper bill. Email subscribers receive an email notification asking them to view and pay their bill online at the LADWP website.

Customers can enroll over the phone by calling 1-800-478-9200 or online by registering, enrolling their account, and making an enrolled payment.

Visit [www.ladwp.com](http://www.ladwp.com) or call 1-800-DIAL DWP (1-800-342-5397) and enroll today.



## Reindeer Romp



A festive atmosphere is everywhere during this holiday event as reindeer fly into the L.A. Zoo.  
 Nov. 27<sup>th</sup> to Jan. 1<sup>st</sup>, from 10 a.m. to 4 p.m.



HOURS: 10:00 a.m. - 5:00 p.m. daily, Closed Christmas Day  
 LOCATION: Griffith Park, intersection of the Ventura (134) and Golden State (5) freeways  
 PHONE: Call (323) 644-4200 for more information or visit us on our Wild Web site at [www.lazoo.org](http://www.lazoo.org)

**www.ladwp.com**

# WATER CONSERVATION ORDINANCE

In Los Angeles, it is illegal to:

- Use water to wash any hard surfaces such as sidewalks, walkways, driveways or parking areas
- Allow runoff onto streets and gutters from excessive watering
- Irrigate landscaping between the hours of 9 a.m. and 4 p.m.
- Permit leaks from any pipe or fixture to go unrepaired
- Permit watering during periods of rain
- Water outdoors for more than 15 minutes per watering station, 10 minutes for other irrigation systems
- Allow for the washing of a vehicle without using a hose with a self-closing, shut-off device
- Serve water to customers in eating establishments unless requested
- Use water to clean, fill or maintain decorative fountains unless the water is part of a recirculating system
- Permit large landscape areas to water without rain sensors that shut off irrigation systems
- Install non-recirculating systems in new car wash and commercial laundry systems
- Install single-pass cooling systems in new buildings

LA's Conservation Team



# LADWP TO CITE WATER-WASTERS

**M**oving forward on the City's plan to conserve and recycle enough water to meet 100 percent of new demand, the City of Los Angeles has adopted a new water conservation ordinance with expanded restrictions and penalties to encourage conservation.

Changes to the ordinance include doubling existing fines for residential customers from \$50 for a first offense to \$100 and quadrupling existing fines from \$50 to \$200 for a first offense for large customers, including businesses. First-time offenders will receive a warning, but repeat offenders will be fined on a sliding scale depending upon the rate and magnitude of the waste. The fine will appear as a charge on the customer's LADWP water bill.

LADWP is enforcing the water conservation ordinance through its 15-member Conservation Team. Over the past year, LADWP has patrolled the City, issuing warnings and educating customers about water waste and the need for conservation. Under the new ordinance, the Conservation Team is issuing citations to offending property owners or occupants.

For information and tips on how to save water, please visit [www.ladwp.com](http://www.ladwp.com) and click on "WATER CONSERVATION" or go to [www.bewaterwise.com](http://www.bewaterwise.com).

# PUBLIC POWER

& Customer Appreciation Week

- LADWP Programs & Services
- Electrical Safety Demonstration
- LADWP Rebates
- Energy and Water Conservation
- Subsidized Low-Income Programs and Services

@ **Crenshaw Service Center**  
4030 Crenshaw Blvd.,  
Crenshaw, LA 90008  
Monday, October 6, 2008  
9:00 a.m. to 2:30 p.m.

@ **Van Nuys Service Center**  
6550 Van Nuys Blvd.,  
Van Nuys, CA 91401  
Tuesday, October 7, 2008  
9:00 a.m. to 2:30 p.m.

@ **Eagle Rock Plaza**  
2700 Colorado Blvd.,  
Los Angeles, CA 90041  
Friday, October 10, 2008  
2:00 p.m. to 7:00 p.m.  
(Electrical Safety Demonstration here only).

[www.ladwp.com](http://www.ladwp.com)  
1-800-342-5397



At our Customer Service Centers, all week, 9 a.m. to 5 p.m.  
As a covered entity under Title II of the Americans with Disabilities Act, the City of Los Angeles does not discriminate on the basis of disability and, upon request, will provide reasonable accommodation to ensure equal access to its programs, service and activities.  
To ensure availability, such request should be made 72 hours in advance by calling (213) 367-1361, TDD: 1(800) 432-7397.



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# FOR STREETLIGHT REPAIR CALL 3-1-1



**BUREAU OF**  
CITY OF LOS ANGELES  
DEPT. OF PUBLIC WORKS  
**STREET LIGHTING**

**LA**  
**DWP**  
Los Angeles  
Department of  
Water & Power

"JOINT PARTNERS IN MEETING YOUR STREET LIGHTING NEEDS"

**DON'T LET COPPER WIRE THIEVES BLACK YOU OUT!**

**IF YOU SEE SUSPICIOUS ACTIVITY, SOMEONE CUTTING STREETLIGHT WIRES OR PULLING THEM OUT**



**CALL 9-1-1 IMMEDIATELY!**