

details. Additional information is also available by calling 1-888-376-3314. Product rebates include:

- High efficiency clothes washer _____ \$300
- High efficiency toilet _____ \$100
- Weather-based irrigation controller _____ \$200
- Rotating nozzles _____ \$7 per nozzle
- Synthetic turf _____ 80 cents per sq. ft.

Before purchasing any water-saving product, visit www.ladwp.com for program details and for a complete list of qualifying products and models.

DON'T LET GO!

LADWP Urges Caution and Safety When Handling Mylar Balloons

Each year, thousands of homes and businesses are impacted by power outages caused by stray Mylar (metallic) and oversized balloons. When Mylar balloons come in contact with power lines, they can cause power lines to melt and fall to the ground—posing a significant threat to public safety.

LADWP offers the following tips when enjoying metallic balloons:

- Always attach a weight to metallic balloons.
- Never release metallic or latex balloons outdoors. They can become tangled in power lines when released or when they fall back to the ground.
- Keep metallic balloons away from power lines.
- Never use metallic ribbon with metallic balloons.
- Always deflate metallic balloons and dispose of them properly when no longer in use.

Customers should call 1-800 DIAL-DWP to report balloons in power lines.



A Message from the City of Los Angeles Office of Finance

TAX PENALTY AMNESTY SAVINGS UP TO 40%

From May 1 to July 31, 2009 businesses with unpaid taxes, under-reported gross receipts and unregistered businesses may apply for Tax Penalty Amnesty.

Pay your outstanding principal, interest and fees by July 31 to qualify for a penalty waiver.

Qualifying taxes: Business, Telephone, Electricity, Gas Users, Commercial Tenant's Occupancy, Transient Occupancy, and Parking Occupancy Taxes.

Call (213) 978-1555 weekdays, 8a.m. to 5p.m. Or visit www.lacity.org/finance/amnesty.

2009 POWER CONTENT LABEL Second Quarter

ENERGY RESOURCES	LADWP Power* (projected)	LADWP Green Power** (projected)	2007 CA POWER Mix*** (for comparison)
Eligible Renewable****	14%	100%	10%
-Biomass & waste	1%	-	<1%
-Geothermal	2%	-	2%
-Small hydroelectric	5%	25%	6%
-Solar	<1%	-	<1%
-Wind	6%	75%	2%
Coal	44%	-	32%
Large Hydroelectric	7%	-	24%
Natural Gas	26%	-	31%
Nuclear	9%	-	3%
Other	<1%	-	0%
TOTAL	100%	-	100%

* 100% of LADWP Power is specifically purchased from individual suppliers

** 100% of LADWP Green Power is specifically purchased from individual suppliers

*** Percentages are estimated annually by the California Energy Commission based on the electricity sold to California consumers during the previous year.


**** In accordance with Los Angeles City Council's action on 10-5-04 for file No. 03-2688 (RPS).

For specific information about this electricity product, contact LADWP at 1-800-DIAL DWP. For general information about the Power Content Label, contact the California Energy Commission at 1-800-555-7794 or www.energy.ca.gov/consumer.



1-800-DIAL DWP
www.ladwp.com

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Los Angeles  Department of Water & Power

CONNECTIONS

May - June 2009



LOS ANGELES IS IN A DROUGHT

Cut Your Water Use

Every day, thousands of gallons of water are wasted needlessly - water that Los Angeles imports from hundreds of miles away to serve the needs of our customers.

In this era of climate change and drought, we can't afford to let these wasteful practices continue. We urge all customers to reduce outdoor watering to only two days per week,

Un resumen en el idioma español está adentro.

decrease watering time, fix all leaks, and plant only drought tolerant landscaping.

There are many simple and effective ways to savewater outside your home. These tips can help.

TIPS	GALLONS SAVED per month	DOLLARS SAVED <small>Based on water rates in effect as of April 2009</small>
Water your yard before 9 a.m. and after 4 p.m. to reduce evaporation	750	\$2.99
Install a smart sprinkler controller	1200	\$4.79
Use a broom instead of a hose to clean driveways and sidewalks	4500	\$17.95
Check your sprinkler system for leaks, overspray and broken sprinkler heads	510	\$2.03
Install covers on pool and spas to reduce evaporation	900	\$3.59

For additional information and for a list of prohibited uses of water subject to citations and fines, visit www.ladwp.com.

WATER REBATES CAN HELP YOU SAVE BIG

LADWP can help you save water and save money. One way is to install water-saving products that automatically reduce your water use. LADWP residential customers can receive rebates on a variety of water saving products. Simply log on to www.ladwp.com and select the tab "Rebates & Programs" to see program



ELECTRIC RATES BEGIN CONSERVATION PRICING IN JULY

Beginning July 1, LADWP will implement a tiered-pricing electric rate structure designed to encourage energy conservation and energy efficiency during the hot summer months, from June through September, when energy use normally increases.

By cutting down electricity use, the seasonal rate structure also helps prevent overloads during peak periods.

The rate structure uses two different temperature zones - determined by the average temperature for your zip code - with three tiers for each zone. Each tier has a "baseline allocation" for monthly energy consumption (calculated by kilowatt-hour, or kWh), based on a reasonable amount of energy usage for lighting and household appliances such as

refrigerators, televisions, and ceiling fans (excluding air conditioners).

Approved by the City Council on Aug. 6, 2008, the restructured rates are revenue neutral, so that no additional revenue is collected through the tiered rates. In addition, the temperature zones are designed so that the average overall rate paid between each zone is virtually the same.



Conservation pricing is used by many other utilities across the state to incentivize energy efficiency and conservation.

The table below indicates the baseline allocations and price per kWh (including the Energy Cost Adjustment Factor).

	Zone 1	Zone 2	Cents per kWh (w/ECAF) Summer
Tier 1	First 350 kWh	First 500 kWh	12.36
Tier 2	Next 700 kWh	Next 1000 kWh	13.86
Tier 3	Above 1050 kWh	Above 1500 kWh	17.34

Please log on to www.ladwp.com/electricrates for links to the temperature zone map, an electric rate calculator and other relevant information.

HELP MOW DOWN POLLUTION

Turn in a working gas lawn mower to the South Coast Air Quality Management District (AQMD), and get a new \$400 cordless electric mower for only \$100.

(while supplies last)



Registration is on a first-come, first-served basis.

For information, or to register, contact the AQMD at www.aqmd.gov, or call (888) 425-6247.

Para nuestros lectores del idioma español

Los Angeles Enfrenta una Sequía Favor de Reducir su Consumo de Agua



Todos los días, miles de galones de agua son desperdiciados innecesariamente - agua que Los Angeles importa de cientos de millas para servir las necesidades de nuestros clientes.

En esta época de cambio climático y sequía, no podemos dejar que

estas costumbres continúen. Las maneras más efectivas de conservar agua son: reducir la frecuencia con que riega su jardín a solamente dos días a la semana, reducir el tiempo que riega y reparar goteras.

Reembolsos de Agua Pueden Ayudarle a Ahorrar

Clientes residenciales de LADWP pueden recibir una variedad de reembolsos para productos que ahorran agua. Viste www.ladwp.com y seleccione el enlace "Rebates & Programs" para leer más acerca de los detalles del programa y productos elegibles. Para información adicional, llame al 1-888-376-3314.

Nueva Estructura de Tarifas de Electricidad Empieza en Julio

Empezando el 1 de julio, LADWP implementará una estructura de tarifas de electricidad con varios

niveles diseñada para promover conservación y eficacia de energía durante los calientes meses de verano, de junio a septiembre, cuando el consumo de energía normalmente aumenta.

La estructura usa dos zonas de temperatura diferentes-determinadas por la temperatura promedio de su código postal-con tres niveles de tarifas para cada zona. Cada nivel tiene una cantidad base para consumo de energía mensual (calculada por kilovatio-hora, o kWh), basado en una cantidad razonable para el consumo de energía para alumbrado y electrodomésticos como refrigeradores, televisores y ventiladores (excluyendo sistemas de aire acondicionado).

Visite www.ladwp.com/electricrates para enlaces al mapa con zonas de temperatura, un calculador de tarifas de electricidad y otra información relacionada.

LADWP Pide Cuidado y Seguridad Con Globos Metálicos

Cuando globos metálicos tocan a líneas eléctricas, pueden causar que las líneas eléctricas se derritan y caigan al suelo resultando en un gran riesgo para la seguridad pública.

LADWP ofrece los siguientes consejos para el uso de globos metálicos:

- Siempre ate una pesa a los globos metálicos.
- Nunca deje ir globos metálicos o de látex al aire libre. Siempre desinfe globos metálicos y deséchese de ellos apropiadamente alno usarlos.
- Mantenga globos metálicos lejos de líneas eléctricas.