

CONNECTIONS

June - July 2008



Greening L.A. One Home at a Time

CFLs are key to saving energy

With the simple change of a light bulb, together, we can reduce the City's carbon footprint and improve the environment. This is why LADWP encourages its customers to use CFLs. Simply by installing the CFLs in place of traditional incandescent light bulbs, you can reduce your energy use, saving you money on your power bill.



Why Change to CFLs?

- Each CFL used eliminates the burning of 400 pounds of coal to generate energy, which lowers the emission of CO2 and other greenhouse gases into the atmosphere
- Save an estimated \$34 over the life of one CFL
- A CFL lasts ten times as long as an incandescent bulb (10,000 hours vs. 1,000 hours)
- CFLs produce less heat, therefore helping to reduce air-conditioning use

Remember to use CFLs each time you need to replace a light bulb in your home.

The LADWP offers many programs, rebates and tips to help you reduce your energy use. For other energy and water efficiency measures tips and money-saving programs, please visit www.ladwp.com or call 1-800-GreenLA.

STAY COOL & SAVE BIG

5 Ways to Reduce Home Energy Use

- 1** Replace incandescent light bulbs with compact fluorescent light bulbs (CFLs), which use 1/3 the energy of incandescent bulbs and last up to 10 times longer.
- 2** Plant shade trees to keep your home cool and to decrease water runoff.
- 3** Replace older appliances with energy-saving Energy Star® products such as air conditioners, refrigerators, windows, pool pumps, dishwashers, and clothes washers and dryers.
- 4** Set air-conditioner thermostat to 78° or higher in the summer when home (and 85° or higher when away) and clean or replace filters monthly to improve efficiency.
- 5** Turn off lights and unplug computers, televisions and other electronic equipment when not in use.



For more ways to reduce home energy use, visit ladwp.com or call 1-800-GreenLA.

LOW INCOME DISCOUNT

Need Help Paying Your Bill?

To offset the impact of rate increases on low-income customers, LADWP has increased its Low Income Discount from an average of 15 percent to 20 percent. This special rate is available to income-qualified customers, and reduces the cost of electricity and water services.

The Lifeline Rate, available to senior citizens and permanently disabled customers, has also been increased to an average of 30 percent.

To find out if you qualify and to receive a Low Income Discount application, please call 1-800-DIAL-DWP (342-5397) or send an email to ccenter@ladwp.com. You may also download the income qualifications and application directly by visiting www.ladwp.com/lowincome.

LADWP ALERT!!!

Be aware of con men and burglars posing as Los Angeles Department of Water & Power service workers.

DO NOT open your door to anyone claiming to be a LADWP worker without first getting the worker's name, employee number and name of supervisor; and

DO call the LADWP at 1-800-DIAL-DWP to verify the worker's employment and the purpose of the visit.

Report suspicious activity to the LAPD Immediately! Call 9-1-1.



NOTICE/AVISO

FROM THE CITY OF LOS ANGELES DEPARTMENT OF PUBLIC WORKS REGARDING SEWER BACKWATER VALVES

DEL DEPARTAMENTO DE OBRAS PUBLICAS DE LA CIUDAD DE LOS ANGELES CON RESPECTO A LAS VALVULAS DE AGUA ESTANCADA DE DRENAJE

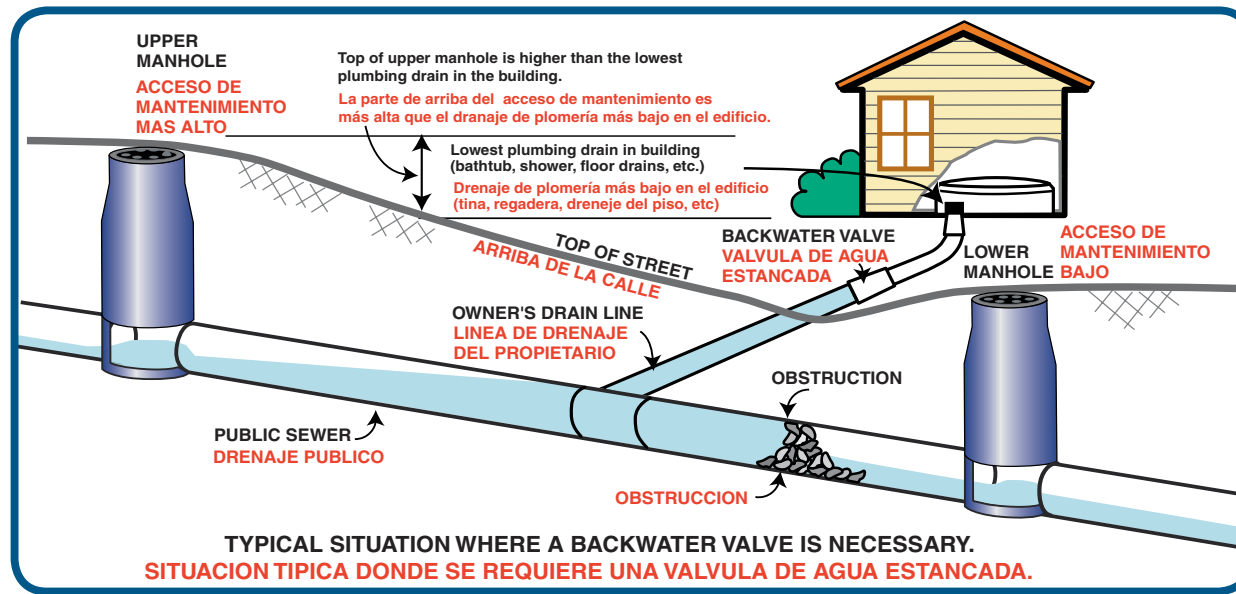
Most properties in your area are connected to public (mainline) sewers. The majority of these properties have been built so that a blockage in the public sewer will not cause a sewage backup into the property.

Other properties require the protection of a backwater valve in the owner's drain line. These properties have been built (see picture) so that the drain of the lowest plumbing fixture (bath tub shower, etc.) is lower than the upper manhole of the public sewer. The backwater valve is designed to automatically shut to prevent sewage from backing up into the building from a blocked public sewer.

If your property appears to require a backwater valve, but you do not know if one has been installed, we strongly encourage you to call a licensed plumber, who can evaluate your situation and, if necessary, install a backwater valve.

Backwater valves must be checked to ensure that they are operating properly at all times. Root cleaning machines, debris in the drain line, or other problems can easily damage or interfere with the proper operation of backwater valves.

A Plumbing Permit is required for the installation of a backwater valve. For more information or to contact your local Building and Safety Permit location, please call 3-1-1 or 213-473-3231 anywhere within the City of Los Angeles or toll-free 866-452-2489 anywhere within the greater Los Angeles area. You may also visit the Bureau of Sanitation's Web site at www.lasewers.org.



La mayoría de propiedades en su área están conectadas a drenajes públicos. Por lo general, estas propiedades han sido construidas para que una obstrucción en los drenajes públicos no cause un regreso de aguas residuales a la propiedad.

Algunas propiedades, sin embargo, requieren la protección adicional de una válvula de agua estancada en la línea de drenaje del propietario. Estas propiedades se construyeron (vea la ilustración) de manera que el drenaje del accesorio de plomería más bajo (tina, regadera, drenaje de piso, etc.) está por debajo del nivel de la boca del drenaje público. La válvula de agua estancada está diseñada para cerrarse automáticamente para prevenir la entrada de aguas residuales al edificio debido a una obstrucción.

As a covered entity under Title II of the Americans with Disabilities Act, the City of Los Angeles does not discriminate on the basis of disability and upon request, will provide reasonable accommodation to ensure equal access to its programs, services and activities. En relación con el Artículo II del Acto de Americanos con Incapacidades, la Ciudad de Los Angeles no discrimina en base de incapacidad física, y si usted lo pide, la Ciudad proveerá en un nivel razonable igual acceso a sus programas, servicios y actividades.

Si su propiedad aparenta requerir una válvula de agua estancada, pero no sabe si una ha sido instalada, recomendamos que llame a un plomero autorizado que pueda evaluar su situación y si es necesario, instalar una válvula de agua estancada.

Válvulas de agua estancada deben ser revisadas para asegurar que estén operando correctamente. Máquinas para cortar raíces, despojos en la línea de drenaje u otros problemas pueden causar daño fácilmente o interponerse con las válvulas de agua estancada.

Para más información o para comunicarse con su Oficina local de Construcción y Seguridad, Sección de Permisos, favor de llamar al 311 o 213-473-3231 dentro del área de la ciudad de Los Angeles. Dentro del área del condado marque al número gratuito 866-452-2489.

A visítenos a través del internet al: www.lasewers.org.

2008 POWER CONTENT LABEL

Second Quarter

ENERGY RESOURCES	LADWP Power* (projected)	LADWP Green Power** (projected)	2006 CA POWER Mix*** (for comparison)
Eligible Renewable****	8%	100%	5%
-Biomass & waste	1%	-	<1%
-Geothermal	<1%	-	4%
-Small hydroelectric	5%	25%	<1%
-Solar	<1%	-	<1%
-Wind	2%	75%	<1%
Coal	44%	-	29%
Large Hydroelectric	7%	-	31%
Natural Gas	32%	-	35%
Nuclear	9%	-	0%
Other	0%	-	0%
TOTAL	100%		100%

* 100% of LADWP Power is specifically purchased from individual suppliers.

** 100% of LADWP Green Power is specifically purchased from individual suppliers.

*** Percentages are estimated annually by the California Energy Commission based on the electricity sold to California consumers during the previous year.

**** In accordance with Los Angeles City Council's action on 10-5-04 for File No. 03-2688 (RPS).

For specific information about this electricity product, contact LADWP at 1-800-DIAL-DWP. For general information about the Power Content Label, contact the California Energy Commission at 1-800-555-7794 or www.energy.ca.gov/consumer.

