

Connections

Mother Nature Disappoints... LADWP Anticipates Below Average Water Year from Sierra Snowpack



During the winter season, LADWP hydrographers trek into the backcountry to gather snowpack measurements—vital information that helps forecast L.A. water supply for the coming year.

For more than a century, LADWP has been the City's provider of reliable, high quality, low cost water for City residents and businesses. Since the time of water pioneer William Mulholland, LADWP has worked diligently to secure existing and acquire new sources of water for our growing City.

The City's primary source of water comes from the snowpack in the Eastern Sierra Nevada Mountains. During an average year,

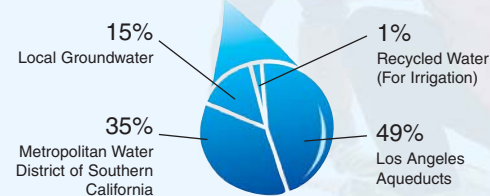
LADWP acquires nearly 50 percent of its water from Sierra snowpack runoff. But this percentage changes year-to-year based upon one unpredictable factor... mother nature.

...as we enter the dry summer months, we would like to remind you to conserve water.

This year, the Sierra snowpack is far below average. In years past, low snowpacks have required LADWP to purchase additional water from the Metropolitan Water District during the summer months to satisfy the City's needs. Conversely, over the 2005-2006 winter period, the Sierras received a higher than average amount of snow, which resulted in LADWP purchasing less water.

This edition of *Connections* contains many useful tips that can help save water while saving you money.

LADWP's Average Water Supply



Water \$aving Tips for Your Home and Garden



- **Use only as much water on your lawn as you need.** Step on your grass. If it springs back when you lift your foot, it doesn't need water. Use the watering calculator and watering index found at www.bewaterwise.com to learn just how much you should water. Saves 750 to 1,500 gallons a month.
- **Fix leaky faucets,** plumbing joints and your sprinkler system. Saves 20 gallons a day for every leak stopped.
- **Install a new "smart" sprinkler controller** that figures out the right amount of water for your landscape based on information about your plants and garden environment. In one study, these new controllers saved 40 gallons a day. Learn more about Smart Controllers in this issue.

- **Replace a portion of your lawn** with beautiful native and California Friendly plants. Saves 1,000 to 1,800 gallons a month depending on your climate.
- **Replace your old washing machine** with a new, high-efficiency model. Saves 20 to 30 gallons per load. Learn more about how you can receive a \$250 rebate on the purchase of a qualifying model in this issue.
- **Run only full loads in the washing machine** and dishwasher. Saves 300 to 800 gallons a month.
- **Use a broom instead of a hose** to clean driveways and sidewalks. Saves 150 gallons or more each time.
- **Shorten your showers.** Even a one- or two-minute reduction can save up to 375 gallons per month.
- **Don't water the sidewalks, driveway or gutter.** Adjust your sprinklers so that water lands on your lawn or garden where it belongs – and only there. Saves 500 gallons a month.
- **Don't use the toilet as a wastebasket.** Saves up to 200 gallons a month.

LADWP Program Update Rebate Increased to \$250 for Clothes Washer Purchases



A rebate of \$250 is now available for qualifying* high efficiency clothes washers purchased on or after April 1, 2007. High efficiency clothes washers save water, energy and money with every wash load. The most efficient models save as much as 30 gallons of water per load when compared to standard models. Look for LADWP's *Consumer Rebate Program* information and applications at major retail locations.

* Rebate eligibility has changed. Visit www.ladwp.com/washer or call (800) 374-2224 for the most current list of qualifying models before you purchase your clothes washer.

Simplify Your Life... Enroll in LADWP's Easy Pay Option

Pay your bill without additional fees.

Easy Pay is LADWP's FREE enrollment-based bill pay service. By using Easy Pay you can have all the convenience and control you need to pay your LADWP bill without writing a check.

Easy Pay Allows you to:

- Initiate payments from a qualified checking or savings account;
- Sign up for our automatic debit plan.* Ten days after your bill is mailed we will automatically debit your enrolled checking or savings account.
- Pay your bill anytime day or night via the Internet or via telephone by using the qualified checking or savings account you enrolled in the plan.

Other Payment Options

- Mailing in a check with your statement;
- In-person at any LADWP Customer Service Center;
- Residential customers can pay by credit card via telephone or Internet (please note, there will be a \$5.95 fee charged for each payment)
- Pay using a non-enrolled checking or savings account (please note, there will be a \$5.95 fee charged for each payment).



The choice is yours! The advantage of enrolling in Easy Pay is that it allows you to select the method for paying your bill without incurring any additional fees.

Enrolling in Easy Pay is Simple

All you need to do to enroll is log on to www.ladwp.com or call our Customer Contact Center at (800) 342-5397 (1-800-DIAL-DWP)

**Customers currently enrolled in LADWP's Automatic Debit Plan are automatically enrolled in the Easy Pay Plan.*

Water Conservation Technology Update...

"Smart" Irrigation Controllers - Conserve Water for Healthy Landscaping

Do you know exactly how much water is needed to maintain your garden or landscaping?



A new technology is now emerging that can help homeowners and businesses correctly gauge outdoor water use as a way to save water and maintain a healthy landscape.

Smart controllers use sensors or broadcast weather data to tell if the weather is sunny or rainy and adjust sprinklers accordingly. This way, the right amount of water is released to maintain healthy growing conditions without over watering. A properly watered landscape is less likely to suffer from fungal disease and insect infestation that can require costly treatments.

Ask for smart irrigation controllers at your local hardware and garden center. For more information about any of LADWP's water conservation programs visit www.ladwp.com.

Your Community Matters...

MAKE A DIFFERENCE



3-1-1 is your free, 24-hour connection to more than 1500 non-emergency City services.

Whether you need to request graffiti removal, know a pothole in need of repair or are looking for ways to volunteer, 3-1-1 representatives are available day and night to help you get the information you need to help your community thrive.

Neighborhood Councils



Get Involved in the Decisions that Affect Your Community... Join Your Neighborhood Council

Neighborhood Councils (NCs) are a way to get involved and to help your community. NCs provide a forum for residents and other stakeholders to address local concerns and, in turn, make government aware of specific community needs. There are more than 80 active NCs throughout the City. To find the NC nearest you, visit www.lacityneighborhoods.com or call 3-1-1.

2007 POWER CONTENT LABEL

Second Quarter

ENERGY RESOURCES	LADWP Power* (projected)	LADWP Green Power** (projected)	2005 CA POWER Mix*** (for comparison)
Eligible Renewable****	8%	100%	5%
-Biomass & waste	1%	-	<1%
-Geothermal	<1%	-	4%
-Small hydroelectric	6%	25%	1%
-Solar	<1%	-	<1%
-Wind	1%	75%	<1%
Coal	47%	-	38%
Large Hydroelectric	7%	-	24%
Natural Gas	29%	-	33%
Nuclear	9%	-	0%
Other	<1%	-	0%
TOTAL	100%	100%	100%

* 88% of LADWP Power is specifically purchased from individual suppliers.

** 100% of LADWP Green Power is specifically purchased from individual suppliers.

*** Percentages are estimated annually by the California Energy Commission based on the electricity sold to California consumers during the previous year.

**** In accordance with Los Angeles City Council's action on 10-5-04 for File No. 03-2688 (RPS).

For specific information about this electricity product, contact LADWP at 1-800-DIAL-DWP. For general information about the Power Content Label, contact the California Energy Commission at 1-800-555-7794 or www.energy.ca.gov/consumer.