

Connections

September is National Preparedness Month

City of Los Angeles Emergency Preparedness Fairs



Dare to Prepare

Learn how to prepare your family, home and business for emergency situations at any of the following fairs. Free emergency kit supplies and door prizes at each event!

2007 Fair Hours: 10 am – 2 pm

Saturday, September 8
Dr. Martin L. King, Jr.
Shopping Center
1671 E. 103rd St., Los Angeles

Thursday, September 20
7+FIG Plaza
725 S Figueroa St., Los Angeles

Saturday, September 15
Westfield Fashion Square
14006 Riverside Dr., Sherman Oaks

Saturday, September 29
Westchester Park
7000 W. Manchester Ave.
(near LAX)

For more information
call (213) 978-2222 or visit www.lacity.org/epd.

Be Prepared for Any Disaster

10 Easy Steps to Be Prepared and Stay Safe

1. Never go near fallen power lines.
2. When a power outage occurs, never use candles, use a flashlight.
3. In case of an electrical fire, call the fire department immediately. If necessary, use a CO2 or dry chemical extinguisher — do not use water.
4. Check water supply lines after a disaster. Turn faucets on and off. If cold water stops running, runs slowly after a few seconds, or is dirty, you may have a leak and should not consume the water without treating it.
5. Know how to disinfect water: boil vigorously for one full minute, use eight drops of unscented liquid household bleach per one gallon of water or use water purification tablets.
6. Prepare an emergency survival kit for your home. Stock enough non-perishable food and water (the LAFD suggests 5 gallons of water per person, per day) for each household member for at least three days. Include such items as water purification tablets, flashlights, radio, manual can opener, batteries, cash, sturdy shoes, extra clothing, blankets, personal hygiene items, and a first aid kit.
7. Know how to turn off service to your home's electric circuit or fuse box, water service main and natural gas main.
8. Secure hot water heater and appliances that could move during an earthquake and rupture utility lines.
9. Install smoke detectors (electrical and battery operated) on each floor of your home near bedrooms and kitchen.
10. Keep a portable, battery-operated radio on-hand to listen to emergency broadcast information and instructions.

For more information about what to do in an emergency,
visit www.ladwp.com.

www.ladwp.com

Residential Time-of-Use Program

Smart Use of Appliances Can Lower Your Power Bill

By considering the time of day you use high-energy demand appliances such as clothes washers or air conditioners, you can save on your electricity bill through participation in the LADWP Time-of-Use program.

The LADWP Residential Time-of-Use program offers electrical customers three different billing rates based on the time of day electricity is actually used in your home. For Time-of-Use customers LADWP charges less for electricity when the demand is lower and more when it is higher. It is generally beneficial for customers to change from the conventional residential billing rate to Time-of-Use under any of the following conditions: (1) homeowners and family are usually not home during the day, (2) customers consume a lot of energy during mornings, nights, and weekends, (3) the home has a filtered swimming pool, spa or fish pond, or the home is all electric.

How Rates are Determined

Electricity is more expensive during the weekday "high peak" hours of 1 p.m. to 5 p.m. because this is when demand is at its highest. During the weekday "low peak" hours of 10 a.m. to 1 p.m. and from 5 p.m. to 8 p.m., charges are slightly higher than standard charges. The lowest rates for electricity are charged during weekday "base" hours, which are 8 p.m. to 10 a.m. as well as all day Saturday and Sunday.

How To Participate

1. To Enroll in the Time-of-Use program, call 1- 800-DIAL-DWP, or complete an application at www.ladwp.com.
2. Once your application has been approved, arrangements will be made to have your electric meter replaced with a time-of-use meter. This meter will measure how much electricity you use in each of the three pricing periods.
3. If at any time you choose to discontinue participation in this program, you can revert back to the standard rate with no penalty.

**Get connected.
Get answers.**



3-1-1 is your free, 24-hour connection to more than 1500 non-emergency City services.

Whether you need to request graffiti removal, know a pothole in need of repair or are looking for ways to volunteer, 3-1-1 representatives are available day and night to help you get the information you need to help your community thrive.

Low Income FREE Refrigerator Exchange Program



LADWP residential electrical customers who are current participants in either the Low Income or Lifeline Discount Rate Programs will receive a program offer letter to replace their old, inefficient refrigerator with a **FREE**, new energy saving model through the Low Income Refrigerator Exchange Program.

Customers must meet the following conditions to be eligible to receive a new refrigerator:

- Refrigerator must be at least 10 years old and be at least 14.0 cubic feet in volume
- The outlet to which the refrigerator is connected must be grounded (3-prong)
- Customer must be willing to exchange their old refrigerator to be recycled in an environmentally friendly manner

Upon receipt of the program offer letter, customers must call the program telephone number to apply for participation. Prior to receiving a refrigerator, an appointment will be scheduled at the customer's residence to verify that all program requirements have been met.

If you are a current Lifeline or Low Income Discount Rate customer, you may qualify for the Low Income Refrigerator Exchange Program. Call 1-800-DIAL-DWP or visit our website at www.ladwp.com for more information.

Understanding Your LADWP Bill

LADWP bills are composed of LADWP charges and charges collected by LADWP for other City agencies. To help you understand the charges on your residential bill, we have provided detail below. Additional questions should be directed to Customer Service at 1-800-DIAL-DWP.

Due Date
After this date, customer payments are considered "past due"

LADWP Charges Subtotal
Charges for LADWP services

Itemized Adjustments/Discounts
Special discounts applied to LADWP subtotal. LADWP offers Lifeline and Low-Income discounts: For more information contact LADWP. Adjustments could also include: deposit refund, closing bill transferred in or payment transfer

Customer Access Number (CAN)
Required for online bill image

Account Number

Service Dates
Billing period-Dates used to calculate bill

L.A. City Municipal Services Subtotal
LADWP collects fees for other City agencies: sewer service charge, Solid Resource Fee, City and State taxes and other other surcharges

Total Amount Due
Combined total of LADWP, L.A. City Municipal Services Charges, adjustments, and discounts

POWER CONTENT LABEL

Annual Report of Actual Electricity Purchases for LADWP Calendar Year 2006

ENERGY RESOURCES	LADWP Power* (Actual Mix)	LADWP Power* (Projected Mix)	LADWP Green Power** (Actual Mix)	LADWP Green Power (Projected Mix)	2006 CA Power Mix*** (For Comparison)
Eligible Renewable ****	7%	6%	100%	100%	5%
-Biomass & waste	1%	1%	<1%	<1%	<1%
-Geothermal	1%	<1%	<1%	<1%	4%
-Small hydroelectric	5%	4%	70%	<1%	<1%
-Solar	<1%	<1%	<1%	<1%	<1%
-Wind	<1%	1%	30%	100%	<1%
Coal	47%	48%	-	-	29%
Large Hydroelectric	8%	6%	-	-	31%
Natural Gas	30%	30%	-	-	35%
Nuclear	8%	10%	-	-	0%
Other	<1%	<1%	-	-	0%
TOTAL	100%	100%	100%	100%	100%

* 86% of LADWP Power is specifically purchased from individual suppliers.
 ** 100% of LADWP Green Power is specifically purchased from individual suppliers.
 *** Percentages are estimated annually by the California Energy Commission based on the electricity sold to California consumers during the previous year.
 **** In accordance with Los Angeles City Council's action on 10-5-04 for File No. 03-2688 (RPS).

For specific information about this electricity product, contact LADWP at 1-800-DIAL-DWP. For general information about the Power Content Label, contact the California Energy Commission at 1-800-555-7794 or www.energy.ca.gov/consumer.