

Connections

STAY COOL & SAVE BIG WITH SIMPLE ENERGY-SAVING STEPS

With minimal effort, you can stay cool during the summer months and save money on your utility bill. Here are some of the most effective ways to gain control of the energy usage in your home.

1 Replace incandescent light bulbs with compact fluorescent lamps (CFLs), which use 1/3 the energy of incandescent bulbs and last up to 10 times longer.



 **2** Plant shade trees to keep your home cool and to decrease water runoff.

3 Replace older appliances with energy-saving Energy Star® products such as air conditioners, refrigerators, pool pumps, dishwashers, and clothes washers and dryers.



4 Set air-conditioner thermostat to 78° or higher in the summer when home (and 85° or higher when away) and clean or replace filters monthly to improve efficiency.



5 Turn off lights, computers, televisions and other electronic equipment when not in use.



You can reduce your electricity bill by taking advantage of any or all of the following LADWP rebate incentive programs:

Receive rebates worth up to \$300 when you buy a qualifying energy-efficient product. Rebates are available on refrigerators, clothes washers, air conditioners, pool pumps, windows and more.

Receive \$35 and 6 energy saving compact fluorescent light bulbs (valued at \$30) when you recycle an old or extra refrigerator. You may combine our refrigerator rebate of \$65 with our \$35 rebate to recycle your old refrigerator and receive a total of \$100. Old refrigerators tend to be inefficient and could be adding nearly \$200 a year to your utility bill. Let LADWP take away and recycle the old or extra refrigerator for free to keep it from going into a local landfill.

Receive up to 7 free shade trees to naturally cool your home. Visit ladwp.com/trees or call (800) GreenLA to learn how you can receive free, fast-growing, shade trees to plant by your home to provide cooling shade.

To learn more about the money and energy-saving programs available to LADWP customers, log on to ladwp.com and go to Rebates & Programs or call (800) GreenLA.

Meter Readers Need Your Help

It's the job of LADWP meter readers to walk from house to house to take a "read" of individual electric meters. But, if they don't have access to your meter, they can't take a read. Here's how you can help.

- Meter readers can read meters from a distance by using a monocular. Be sure there is a direct line-of-sight over the fence or wall.
- Keep the meter cover clean and unobstructed.
- If the meter is inside a darkened room or patio, be sure it can be seen through a screen or window.

In some cases, meter readers need direct access to a meter in order to obtain a read. Customers may request to receive an advance notification letter through the mail, which provides a two-day window when the meter reader is scheduled to arrive. When direct access is needed to read a meter, customers should consider the following options:

- Leave gate, door or cabinet unlocked to allow access.
- Secure dogs and other pets.
- Leave a key with a neighbor.



- Provide a key to the Meter Reading Unit, which is coded and kept on file in the Meter Reading Office.

A residential customer may also request the installation of a radio frequency meter if warranted. This allows the meter reader to obtain a remote reading without having to enter the yard. Arrangements for installation can be made through a local meter reading office.

To make permanent arrangements for obtaining meter reads, customers should contact the office nearest their home or business.

San Fernando Valley Office: (818) 771-2779
Metropolitan Los Angeles Office: (213) 367-8300
West Los Angeles Office: (310) 524-8725
San Pedro Office: (310) 522-1402

LADWP Power Line Workers Showcase Skills that Keep the City's Power Flowing



What does it take to keep the power flowing in the City of Los Angeles? The answer to this question can be found in the faces of generations of power line workers, who consider it "just another day at the office" to work perched atop power poles under the umbrella of high-voltage power lines.

Power line workers are essential to the daily maintenance and repair of the City's electrical distribution system. These highly-skilled workers maintain nearly 300,000 power poles and 7,000 miles of overhead power lines. When the power goes out, it will likely be the job of a line worker to locate the source of the problem and restore power, day or night, rain or shine while 60 to 80 feet in the air. It's the efforts of these unsung heroes that were recently celebrated at the 16th Annual Los Angeles Department of Water and Power Lineman's Rodeo.

Nearly 50 teams from four Southwestern states gathered at the LADWP Truesdale Training Center to demonstrate their expertise at line work while competing in various pole-top events.

"The abilities and confidence it must take to do this job

cannot be overstated," said Water and Power Board of Commissioners President H. David Nahai who was in attendance. "What a great way to showcase LADWP power line workers and the skills they use every day on the job to keep power flowing to City residents and businesses."

The LADWP Lineman's Rodeo is co-sponsored by IBEW Local 18 and LADWP. The two best LADWP teams from this regional qualifying event will represent the Department at the 24th Annual International Lineman's Rodeo in October in Kansas City, Missouri. This year, the journeyman team of Sean Nicklaw, David Schneider and Graham Peace, who took first place overall, and the apprentice team of Mars Basulto and Zack Romanak, who took third overall, will compete in Kansas City.

In Case of Emergency...

Does LADWP Have Your Number?

During a City-wide emergency situation, such as an earthquake, LADWP can call customers and provide up-to-the-minute information about the status of power and water service disruptions. For you to be part of the emergency automatic calling system, LADWP must have your current telephone number. You can confirm/update your telephone in any of these three ways: 1) call (866) 481-0344; 2) visit any Customer Service Center, or 3) update your account information by logging-on to your LADWP account from LADWP's Customer Service Web page.

2006 Annual Water Quality Report



Coming Soon To Your Mailbox

Last year, all 227 billion gallons of water supplied to LADWP's four million customers met or surpassed all health-based drinking water standards. To provide customers with detailed information on the quality of their water and to comply with federal regulations, LADWP mails an Annual Water Quality Report to every LADWP customer. This year's report summarizes the results of more than 300,000 field and laboratory tests done on 23,000 samples of City of Los Angeles water collected throughout the year. It also provides specific information about the quality of the water served in your area of the City. The purpose of the report is to help you to make informed choices about the water you drink.

Look for your copy of the report in your mailbox soon.

The report will also be available online at www.ladwp.com.

2007 POWER CONTENT LABEL Third Quarter

ENERGY RESOURCES	LADWP Power* (projected)	LADWP Green Power** (projected)	2005 CA POWER Mix*** (for comparison)
Eligible Renewable****	8%	100%	5%
-Biomass & waste	1%	-	<1%
-Geothermal	<1%	-	4%
-Small hydroelectric	6%	25%	1%
-Solar	<1%	-	<1%
-Wind	1%	75%	<1%
Coal	47%	-	38%
Large Hydroelectric	7%	-	24%
Natural Gas	29%	-	33%
Nuclear	9%	-	0%
Other	<1%	-	0%
TOTAL	100%	100%	100%

* 88% of **LADWP Power** is specifically purchased from individual suppliers.

** 100% of **LADWP Green Power** is specifically purchased from individual suppliers.

*** Percentages are estimated annually by the California Energy Commission based on the electricity sold to California consumers during the previous year.

**** In accordance with Los Angeles City Council's action on 10-5-04 for File No. 03-2688 (RPS).

For specific information about this electricity product, contact LADWP at 1-800-DIAL-DWP. For general information about the Power Content Label, contact the California Energy Commission at 1-800-555-7794 or www.energy.ca.gov/consumer.